

# POLICYHOLDER OMBUDSMAN

## Your Free Resource

Helping California employers  
understand their rights and the  
California workers' compensation  
insurance system

## Working for California Employers

### **CONTACT** US NOW



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#### **YOUR BUSINESS**

The Ombudsman helps you understand:

- Business Classification
- Ownership and Experience Rating
- Workers' Compensation Insurance Policies
- Impact of Payroll Changes on Premium
- California Rules and Regulations



#### **DISPUTE RESOLUTION**

The Ombudsman is available to:

- Explain the rules and regulations pertaining to your dispute
- Advise you on your right to appeal a decision or action by your insurance company or the WCIRB
- Act as an intermediary between you and your insurance company or the WCIRB to help facilitate a resolution



#### **EMPLOYER OUTREACH**

Contact us if you'd like the WCIRB Policyholder Ombudsman to speak at your business or employer association about these topics.